

MODULE 6: REGIONAL SERVICE AVAILABILITY

TIME: 60 Minutes

PURPOSE:

Module 6 provides participants with the opportunity to identify highlighted services currently available in their region and strategies for expanding services not currently available.

LEARNING OBJECTIVES :

Upon completion of this module, participants will be able to:

- Understand what services are available within their region;
- Identify mechanisms for accessing services;
- Interact with T/RBHA about needed services; and
- Recognize how outpatient clinics can expand current services.

MODULE AGENDA:

A. Purpose and Learning Objectives of Module 6	1 Minute
B. Identify Available Highlighted Services by Agency Within the Region	15 Minutes
C. Identify Unavailable Highlighted Services	4 Minutes
D. Discuss Local Real-Life Cases and Creative Responses	40 Minutes

TRANSPARENCIES :

None

HANDOUTS:

Information from the T/RBHA representative including:

- Current available services
- Services in development
- Collaborative strategies for developing needed services

PREPARED NEWSPRINT:

None

ADDITIONAL SUPPLIES :

None

T-6.1: PURPOSE AND LEARNING OBJECTIVES OF MODULE 6



Purpose

Module 6 provides participants with an opportunity to practice matching client needs to available services.

Learning Objectives

Upon completion of this module, participants will be able to:

- Link client needs to covered services; and
- Rank the provision of services by importance and urgency.

T-6.2: VIGNETTE #1

A 14-year-old, HIV+, African-American female lives with her maternal aunt. Her mother, father and maternal grandmother have all died of AIDS. She has one sister, age 8, also HIV+. The younger sister does not know of her health status.

Client has shown signs of depression as evidenced by lack of appetite, mood swings and isolation. She has been hospitalized twice due to the HIV but her health is stable currently. The client came in for a routine physical exam and was diagnosed pregnant. She wants to keep the baby.

T-6.5: VIGNETTE #2

A 37-year-old white, gay male has lived in a halfway house for six months. He is partially deaf and was diagnosed HIV+ in 1985. He is on disability for his HIV.

The client has a bachelor's degree and worked as a travel agent until June 2000. He was then hospitalized after PCP use and has not returned to work. He began using cocaine and alcohol and now uses a bottle of wine every other day and 6 eight balls of cocaine monthly. He has been in and out of psychiatric hospitals because of depression. Client reports being diagnosed with depression, social anxiety and dissociative disorder.

As a child, the client was sexually abused by a friend of his father. His mother abandoned the family when the client was 7 years old. His father was in the military and was strict. The family moved yearly until client was in 12th grade.

H-6.1: LIST OF NEEDS**1. Medical**

Need
Physical (i.e., blood pressure, respiration xrays, review of systems, EKG, etc.)
Other medical treatment
Provision of glasses or hearing aids
Admission to hospital or clinic
Medication (including dosage regulation, side effects and their management)
Dental care treatment
Diet or nutritional advice
Exercise or physical protocol
Pregnancy tests
Prenatal care
Postpartum care
Pediatric/well-baby care
STD testing
HIV/AIDS testing
TB testing
Drug screen/urinalysis
Other testing:_____
Medical detoxification
Other (specify):_____

2. Psychological

Need
Substance abuse counseling: individual
Substance abuse counseling: group
Alcohol abuse counseling: individual
Alcohol abuse counseling: group
Individual counseling for mental health reasons
Group counseling for mental health reasons
Psychological/psychiatric testing or assessment
Medication (including dosage regulation, side effects and their management)
Peer/support group (not 12-step)
Peer resistance counseling
Relapse prevention
HIV Pre-test/Post-test counseling
Self-concept counseling
12-step (i.e., AA, NA)
Stress management (relaxation training, problem solving, anger management)
Other (specify):_____

3. Educational

Need
Educational needs assessment or testing
Basic education in reading and writing
Preparation for GED or high school equivalency exam
GED classes or other education courses
Tutoring in reading, writing, math or other basic skills
Schools, training or vocational rehabilitation
General counseling about education
Basic health education (including hygiene skills)
Substance abuse education
HIV/AIDS prevention/education
Child development education
Leisure skills training
Social and interpersonal relationship skills (i.e., communication skills, assertiveness training)
Other (specify): _____

4. Vocational

Need
Job search workshop/counseling
Resume writing
Interviewing skills
Job referral
Help from a public agency in finding a job
Help from a private agency in finding a job
Placement in a job
Vocational or employment testing
Vocational or employment counseling
Help from a public agency for vocational assessment
Help from a private agency for vocational assessment
Help from a public agency for vocational assessment
Help from a private agency for vocational assessment
Vocational skills training
Other (specify): _____

5. Financial

Need
Financial counseling
Assistance with budget planning and money management
Help from an outside agency (i.e., social services, social security, veterans affairs, private charitable)

organizations)
Emergency or other special purpose funds
Concrete services (i.e., food, clothing, bus fare, eyeglasses, etc.)
Other (specify): _____

6. Housing/Basic Needs

Need
Meals served while in treatment
Provision of housing
Provision of basic needs (i.e., food, clothing, utilities, etc.)

7. Legal

Need
Representation in civil case (i.e., divorce, custody, etc.)
Representation in criminal case
Assistance with probation/parole
Assistance with non-court legal matters (i.e., will, deed, etc.)
Court attendance on client's behalf
Lawyer or legal aid
Legal advice (i.e., divorce, custody, etc.)
Other (specify): _____

8. Family/Child Care

Need
Counseling for problems with spouse/partner
Education regarding parenting, child care, or child-rearing
Counseling for problems with parents
Child care
Sex education or sexuality counseling
Family planning
Death or bereavement
Other (specify): _____

9. Transportation

Need
Transportation for medical care
Recreation/leisure trips
Educational trips
Shopping for personal items, food, etc.
Transportation to substance abuse/mental health treatment (i.e., AA, NA, etc.)

10. Continuing Care/Aftercare

Need
Halfway house or reentry home
Post-release follow-up counseling
Post-release follow-up contacts
12-step (i.e., AA, NA, etc.)
Other (specify): _____

11. Additional Services

Need
Head Start
Other preschool
Transportation
Homemaker (homemaking skills)
Location of stable housing
Weekend outings
Wilderness experiences
Emergency counseling
Acupuncture
CES or NET (Cranial Electro Stimulation or Neuro-Electric Therapy)
Biofeedback
Amino acids
Hypnosis
Therapeutic touch
Other (specify): _____

H-6.2: LIST OF SERVICES

1. **Treatment Services Overview**
 - Consultation, Assessment and Specialized Training Overview
 - New Service Supported Employment Assessment**
2. **Rehabilitation Services Overview**
 - Living Skills Training**
 - Cognitive Rehabilitation**
 - Health Promotion**
 - Supported Employment Services**
3. **Support Services Overview**
 - Case Management (emphasis on services, not the person)**
 - Personal Assistance**
 - Family Support**
 - Peer Support**
 - Therapeutic Foster Care Services**
 - Respite Care**
4. **Behavioral Health Day Programs Overview**
 - Supervised Day Program
 - Supervised Day Program (per hour, partial day, full day)**
 - Therapeutic Day Program
 - Therapeutic Day Program (per hour, partial day, full day)**
 - Therapeutic Day Program
 - Therapeutic Day Program/Home-Based (per hour, partial day, full day)**
 - Medical Day Program
 - Medical Day Program (per hour, partial day, full day)**
 - Medical Day Program
 - Medical Day Program/Home-Based (per hour, partial day, full day)**

H-6.3: VIGNETTE #1

A 14-year-old, HIV+, African-American female lives with her maternal aunt. Her mother, father and maternal grandmother have all died of AIDS. She has one sister, age 8, also HIV+. The younger sister does not know of her health status.

Client has shown signs of depression as evidenced by lack of appetite, mood swings and isolation. She has been hospitalized twice due to the HIV but her health is stable currently. The client came in for a routine physical exam and was diagnosed pregnant. She wants to keep the baby.

H-6.4: VIGNETTE #2

A 37-year-old white, gay male has lived in a halfway house for six months. He is partially deaf and was diagnosed HIV+ in 1985. He is on disability for his HIV.

The client has a bachelor's degree and worked as a travel agent until June 2000. He was then hospitalized after PCP use and has not returned to work. He began using cocaine and alcohol and now uses a bottle of wine every other day and 6 eight balls of cocaine monthly. He has been in and out of psychiatric hospitals because of depression. Client reports being diagnosed with depression, social anxiety and dissociative disorder.

As a child, the client was sexually abused by a friend of his father. His mother abandoned the family when the client was 7 years old. His father was in the military and was strict. The family moved yearly until client was in 12th grade.